(as of Feb 1. 2018)



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| | | Locations | | | Service Available | | | | | | | | | | | | |
|------|------|-----------------------------|---|------------|--|--|------------------------------|----------------------|------------------------------------|----------------------------|--------------------|---------------|---------|-----------------|------------------|-------------------------------|---|
| No |) | Area | Facilities | | multi- lingualization | Provide sightseeing information of Yokohama | Tourist Maps Available | Free Public Wi-Fi | Internet- connected Computer | Money Exchange • ATM | Telephone | Rest Space | Toilets | Copy Service | Nursin g Room | Free Rental of Umbrella | Others |
| Sigl | าtรย | eing Facilitie | S | | | | | | | | | | | | | | |
| 1 | 1 | Minato Mirai 21 Area | Japan International Cooperation Agency (JICA) Yokohama International Center 2-3-1, Shinko, Naka-ku, Yokohama Ia. 045-663-3251 "closed on Mondays | 3 . | English | Multilingual | • | | | | | | • | | | | |
| 2 | 2 | | TeL045-641-6591 *closed on Thursdays | 3 | | Japanese | • | | | | | • | • | | • | | |
| 3 | 3 | Sakuragicho/ Noge Area | Nogeyama Zoological Gardens 63-10, Oimalsu-cho,Nishi-ku Yokohama TaL045-231-1307 *closed on Mondays (open if holiday, except May & Oct.) | 3 | English | Japanese | • | | | | chargeable call | • | • | | • | | |
| 4 | 4 | | Zou-no-Hana Terrace 1, Kaigan-dori, Naka-ku, Yokohama Ta.045-661-0602 | 3 | English | Multilingual | • | • | | | | • | • | | | | |
| 5 | 5 | Yamashita Park/Chinatown | Osanbashi Yokohama International Passenger Terminal 97-4, Yamashita-cho, Naka-ku, Yokohama Ta.045-681-5588 | ₹ | English | Japanese | • | • | | • | | • | • | pay service | • | | |
| 6 | 6 | Area | Yokohama Daisekai 1-1-4, Kaigan-dori, Naka-ku, Yokohama Ta.045-211-2304 | 3 | English, Chinese | Japanese | • | | | | | | • | | | | |
| 7 | 7 | | TeL045-640-0081 | 3 [| English, Chinese | Multilingual | • | | | • | | | • | | | | Multi-Purpose Toilet, Ostomate, Diaper Changing Room |
| 8 | 8 | | TeL045-211-1101 *closed on every 2nd Wednesday | 3 | | Japanese | • | | | | | | • | | | | |
| 9 | 9 | | The Home of Diplomat 16, Yamate-cho, Naka-ku, Yokohama 1c.045-662-8819 *closed on every 4th Wednesday | 3 | | Japanese | • | | | | | | • | | | | |
| 10 | 10 | | Bluff No.18 16, Yamate-cho, Naka-ku, Yokohama Ia.045-662-6318 *closed on every 2nd Wednesday | 3 | | Japanese | • | | | | | | • | | • | | |
| 11 | 11 | Motomachi/ Yamate Area | Berrick Hall 72, Yamate-cho, Naka-ku, Yokohama Tet.045-663-5685 *closed on every 2nd Wednesday | 3 | | Japanese | • | | | | | | • | | | | |
| 12 | 12 | | Bluff No.111 111, Yamate-cho, Naka-ku, Yokohama Ta.045-623-2957 *closed on every 2nd Wednesday | 3 | | Japanese | • | | | | | | • | | | | |
| 13 | 13 | | TeL045-625-9393 *closed on every 4th Wednesday | 3 | | Japanese | • | | | | | | • | pay service | | | |
| 14 | 14 | | British House Yokohama 115-3, Yamate-cho, Naka-ku, Yokohama Tat.045-623-7812 *closed on every 4th Wednesday | 3 | | Japanese | • | | | | | | • | | | | |
| 15 | 15 | Honmoku/ Negishi Area | Sankeien Garden 58-1, Honmoku Sannotani, Naka-ku, Yokohama T∎.045-621-0635 | - K | English, Chinese, Korean French Grochure available | Multilingual | • | • | | | | • | • | pay service | | | |
| 16 | 16 | Southern | Kanazawa Zoological Gardens of Yokohama 5-15-1, Kamariyahigashi, Kanazawa-ku, Yokohama Te.045-783-9100 *closed on Mondays (open if holiday, except May & Oct.) | 3 | inglish | Japanese | • | | | | chargeable call | • | • | | • | | |
| 17 | 17 | Northern Yokohama Area | Yokohama Zoological Garedens "ZOORASIA" 1175-1, kamishirane-cho,Asahi-ku, Yokohama TaL045-959-1000 *closed on Tuesdays (open if holiday, except May & Oct.) | 3 | English | Japanese | • | | | | chargeable call | • | • | | • | | |
| Art | and | Culture Facil | ities | | | | | | | | | | | | | | |
| 18 | 1 | Minato Mirai 21 Area | Japanese Overseas Migration Museum 2-3-1, Shinko, Naka-ku, Yokohama JICA Yokohama 2F Te.045-663-3257 *closed on Mondays (open if holiday) | - | inglish Spanish, Portuguese | Japanese | • | | | | | | • | | | | |

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| N | lo | Area | Facilities | multi- lingualization | Provide sightseeing information of Yokohama | Tourist Maps Available | Free Public Wi-Fi | Internet- connected Computer | Money Exchange • ATM | Telephone | Rest Space | Toilets | | Nursin g Room | Free Rental of Umbrella | Others |
| 19 | 2 | | Sail Training Ship NIPPON MARU/ Yokohama Port Museum 2-1-1, MinaloMirai, Nishi-ku, Yokohama Ia.045-221-0280 *closed on Mondays (open if holiday) | English, Chinese, Korean, Non-verbal tools | Multilingual | • | • | | | | | • | | • | | |
| 20 | 3 | Minato Mirai 21 Area | Mitsubishi Minatomirai Industrial Museum Mitsubishijuko Yokohama Building, 3-3-1, MinatoMirai, Nishi-ku, Yokohama Ta.045-200-7351 *closed on Tuesdays (open if holiday) | English | Multilingual | • | | | | | • | • | | • | | |
| 21 | 4 | | VOKOHAMA MUSEUM OF ART 3-4-1, MinatoMirai, Nishi-ku, Yokohama Ia. 045-221-0300 *closed on Thursdays (open if holiday) | English, pictogram | | | | | | | | • | | • | | |
| 22 | 5 | Yamashita | Kanagawa Kenmin Hall 3-1, Yamashita-cho, Naka-ku, Yokohama Ta.045-662-5901 | | Japanese | • | • | | | chargeable call | • | • | | | | Closed for renovation 2017/7/3- 2018/3/31 |
| 23 | 6 | Park/Chinatown Area | SILK MUSEUM Silk Center, 1, Yamashita-cho, Naka-ku, Yokohama TeL045-641-0841 'closed on Mondays (or next day when public holiday falls on Mon), exhibition changing day | English, Non- verbal tools | Japanese | • | | | | | | • | | | | Diaper Changing Room |
| 24 | 7 | Motomachi/ Yamate Area | Kanagawa museum of modern literature 110, Yamate-cho, Naka-ku, Yokohama Ta.045-622-6666 "closed on Mondays (open when holiday), exhibition changing day | | Japanese | • | | | | chargeable call | | • | pay service | • | | Diaper Changing Room, Multi- purpose toilet |
| 25 | 8 | Southern Yokohama Area | Kanagawa Plaza for Global Citizenshir Carth Plaza 1-2-1 Kosugaya Sakae-ku Yokohama Ta.045-896-2121 | English Spanish, Portuguese, Chinese, Tagalog | | • | • | • | | chargeable call | • | • | pay service | • | | Diaper Changing Room |
| Ac | com | modations | | | | | | | | | | | | | | |
| 26 | 1 | | NAVIOS YOKOHAMA 2-1-1, Shinko, Naka-ku, Yokohama Ta:045-633-6000 | English | Japanese | • | • | pay service | | chargeable call | | • | | | | |
| 27 | 2 | | InterContinental Yokohama Grand 1-1-1, MinatoMirai, Nishi-ku, Yokohama Ta:045-223-2222 | English, Chinese | Multilingual | • | • | pay service | Money Exchange | chargeable call | | • | pay service | | | |
| 28 | 3 | Minato Mirai 21 Area | THE YOKOHAMA BAY HOTEL TOKYU 2-3-7, MinatoMirai, Nishi-ku, Yokohama TeL045-682-2222 | English | Multilingual | • | | pay service | | | | • | pay service | • | | Ticket Sales |
| 30 | 4 | | WASHINGTON HOTEL YOKOHAMA SAKURAGICHO 1-101-1, Sakuragi-cho, Naka-ku, Yokohama Ta.045-683-3111 | English | Multilingual | • | | pay service | • | | | • | | | | |
| 31 | 5 | | YOKOHAMA ROYAL PARK HOTEL 2-2-1-3, MinatoMirai, Nishi-ku, Yokohama Te.045-221-1111 | English, Chinese, Korean | Multilingual | • | | pay service | Money Exchange | chargeable call | | • | pay service | • | • | |
| 32 | 6 | | SUPER HOTEL Yokohama/Kannai 195-1, Yamashita-cho, Naka-ku, Yokohama Te.045-650-9000 | English, Chinese, | Multilingual | • | | | | | | | | | | |
| 33 | 7 | | Daiwa Roynet Hotel Yokohama-Koen 204-1, Yamashita-cho, Naka-ku, Yokohama Ta.045-664-3745 | English | Multilingual | • | | pay service | | | | • | pay service | • | | |
| 34 | 8 | | Toyoko Inn Yokohama Stadium Mae No.1 205-1, Yamashita-cho, Naka-ku, Yokohama Ta.045-277-1045 | English, Chinese, Korean | Japanese | • | • | • | | | | • | | | | |
| 35 | 9 | Kannai/ Bashamichi/ Isezakcho Area | Toyoko Inn Yokohama Stadium Mae No.2 205, Yamashita-cho, Naka-ku, Yokohama Ta.045-664-1045 | English, Chinese, Korean | Multilingual | • | • | • | | | | • | | | | |
| 36 | 10 | , | Toyoko Inn Yokohama Kannai 1-5-1,Ota-cho, Naka-ku, Yokohama Ta.045-662-1045 | | | • | • | • | | | | • | pay service | | • | |
| 37 | 11 | | Hotel JAL City Kannai Yokohama 72, Yamashita-cho, Naka-ku, Yokohama Ta.045-212-0899 | English | | • | | | | | | • | pay service | | | |
| 38 | 12 | | Yokohama Heiwa Plaza Hotel 5-65, Ohta-cho, Naka-ku, Yokohama Ta:045-212-2333 | English | Japanese | • | | | | | | | | | | |
| 39 | 13 | | WAKABACHO WHARF 3-47-1, Wakaba-cho, Naka-ku, Yokohama TeL045-315-6025 | English | Multilingual | • | • | | | | • | • | | | | |

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| N | lo | Area | Facilities | multi- lingualization | Provide sightseeing information of Yokohama | Tourist Maps Available | Free Public Wi-Fi | Internet- connected Computer | Money Exchange • ATM | Telephone | Rest Space | Toilets | Copy Service | Nursin g Room | Free Rental of Umbrella | Others |
| 40 | 14 | | HOTEL YOKOHAMA GARDEN 254, Yamashita-cho, Naka-ku, Yokohama TeL045-641-1311 | English | Japanese | • | • | | | chargeable call | | • | pay service | | • | |
| 41 | 15 | | HOTEL NEW GRAND 10, Yamashita-cho, Naka-ku, Yokohama Tet.045-681-1841 | English | Multilingual | • | | | | chargeable call | | | pay service | | | |
| 42 | 16 | | HOTEL MIELPARQUE YOKOHAMA 16, Yamashita-cho, Naka-ku, Yokohama Te.045-662-2221 | | Japanese | • | • | pay service | | | | | pay service | | | |
| 43 | 17 | Yamashita Park/Chinatown Area | Hotel Monterey Yokohama 6-1, Yamashita-cho, Naka-ku, Yokohama Te.045-330-7111 | English | Japanese | • | • | | | | | • | pay service | | | |
| 44 | 18 | | Yokohama Central Hostel 3F, Tomoi Kaikan Bldg, 222, Yamashita-cho, Naka-ku, Yokohama Te.045-663-1890 | English, Chinese | Multilingual | • | | • | | | | • | pay service | | | |
| 45 | 19 | | YOKOHAMA HOSTEL VILLAGE Sanwa building 1F, 3-11-2 Matsukage-cho, Naka-ku, Yokohama TeL045-663-3696 | English | Multilingual | • | | pay service | | chargeable call | • | • | pay service | | • | Rental Bicycle Available |
| 46 | 20 | | ROSE HOTEL YOKOHAMA 77, Yamashita-cho, Naka-ku, Yokohama Ta.045-681-3311 | English, Chinese | Multilingual | • | • | | | | | • | pay service | | | |
| 47 | 21 | Motomachi/ Yamate Area | KKR PORTHILL YOKOHAMA 115, Yamate-cho, Naka-ku, Yokohama Tat.045-621-9684 | | Japanese | • | | | Money Exchange | chargeable call | | • | pay service | | | |
| 47 | 22 | . Yokohama St. | Toyoko Inn Yokohama Nishi-guchi 1-6-15, Asama-cho Nishi-ku Yokohama Te.045-313-1045 | 1 | Japanese | • | | pay service | | chargeable call | | • | pay service | | • | |
| 48 | 23 | Area | HOTEL YOKOHAMA CAMELOT JAPAN 1-11-3, Kitasaiwai Nishi-ku Yokohama Ta.045-312-2111 | English | Multilingual | • | • | pay service | Money Exchange | chargeable call | | • | pay service | • | • | |
| 49 | 24 | Southern Yokohama Area | Kamigou Morino le 1499-1, Kamigou-cho, Sakae-ku, Yokohama Ta.045-895-5151 | 1 | Japanese | • | • | | | chargeable call | • | • | pay service | | • | |
| 50 | 25 | Tsurumi Area | Toyoko Inn Yokohama Tsurumi-eki Higashi- guchi 1-23-20, Tsurumi-chuo Tsurumi-ku Yokohama Ta.045-504-1045 | English, Chinese | Multilingual | • | • | | | | | • | pay service | | | |
| Cor | nm | ercial Facilitie | s | • | | • | | | | | | • | • | | | |
| 51 | 1 | | Aka-Renga Soko (YOKOHAMA RED BRICK WAREHOUSE No.2) 1-1, Shinko, Naka-ku, Yokohama Ta.045-227-2002 | English, Chinese, Korean | | • | • | | • | | | • | | • | | |
| 52 | 2 | Minato Mirai 21 Area | YOKOHAMA WORLD PORTERS 2-2-1, Shinko, Naka-ku, Yokohama Ta.045-222-2000 | English | Japanese | • | • | | ATM | chargeable call | • | • | | • | | Free rental of baby strollers / wheelchairs, Nursing room, Diaper Changing Room, Prayer room |
| 53 | 3 | | SOGO YOKOHAMA 2-18-1, Takashima, Nishi-ku, Yokohama Ta.045-465-2111 | English, Chinese | Multilingual | • | | | • | chargeable call | | • | | • | | TOOM |
| 54 | 4 | Yokohama St. Area | TAKASHIMAYA YOKOHAMA STORE 1-6-31, Minamisaiwai, Nishi-ku, Yokohama Ta.045-311-5111 | English, Chinese, Korean | Multilingual | • | | | • | chargeable call | | • | pay service | • | | |
| 55 | 5 | | YOKOHAMA MORE'S 1-3-1, Minamisaiwai, Nishi-ku, Yokohama TeL045-311-1471 | | Japanese | • | • | | ATM | | | • | | • | | |
| 56 | 6 | Southern Yokohama Area | MITSUI OUTLET PARK YOKOHAMA BAYSIDE 5-2, Shiraho, Kanazawa-ku, Yokohama Ta.045-775-4446 | Non-verbal tools | Japanese | • | • | | АТМ | chargeable call | | • | | • | | |
| 57 | 7 | Northern Yokohama Area | Yokohama F. Marinos Official Store "TRICOLORE ONE" 3302-5, Kozukue-cho, Kohoku-ku, Yokohama Ia.045-478-6044 | | Japanese | • | | | | chargeable call | | • | | | | Ticket Sales |
| Cor | nvei | nience Stores | | | | | | | | | | • | • | | | |
| 58 | 1 | Yamashita Park/Chinatown Area | HAPPY LAWSON YAMASHITA KOEN TEN 279, Yamashita-cho, Naka-ku, Yokohama | | Japanese | • | • | | | | | | pay service | | | |
| | | | Tel.045-663-8139 | 1 | | | | | | | | | <u> </u> | | <u> </u> | <u> </u> |

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|---------------------|-----|---------------------------|---|-------------------------------|--|------------------------------|----------------------|------------------------------------|-------------------|--------------------|---------------|---------|-----------------|------------------|-------------------------------|---|
| Ne | o | Area | Facilities | multi- lingualization | Provide sightseeing information of Yokohama | Tourist Maps Available | Free Public Wi-Fi | Internet- connected Computer | Money Exchange | Telephone | Rest Space | Toilets | Copy Service | Nursin g Room | Free Rental of Umbrella | Others |
| Information Centers | | | | | | | | | | | | | | | | |
| 59 | 1 | Tsurumi Area | Daikoku PA 1st Floor Information 15, Daikoku Pier, Tsurumi-ku, Yokohama Ta.03-3591-9632 *open Sat, Sun and Legal Holidays | | Japanese | • | • | | ATM | | • | • | pay service | • | | |
| 60 | 2 | Yamashita | ChinaTown 80 80, Yamashila-cho, Naka-ku, Yokohama Tat.045-681-6022 | English, Chinese | Japanese | • | | | • | | | • | | | | |
| 61 | 3 | Park/Chinatown Area | Yokohama City Guide Desk Yokohama Marine Tower 2F, 15, Yamashita- cho, Naka-ku, Yokohama TeL045-228-7678 | | Japanese | • | | | | | • | • | | | | |
| 62 | 4 | Talana Assa | TIC TOKYO Marunouchi Trust Tower North 1F, 1-8-1 Marunouchi, Chiyoda-ku, Tokyo Ta.03-5220-7055 | English, Chinese, French | Multilingual | • | • | • | | chargeable call | • | • | pay service | | | SIM cards are available for sale, rental service of Wifi router Free space at the restaurant next door |
| 63 | 5 | · Tokyo Area | KEIKYU Tourist Information Center Keikyu Line Haneda Airport International Terminal Station 2nd Floor Arrival Lobby Next to ticket gate Tat 045-441-0999(Keikyu Information Center / Open hours 9:00-19:00, WE&PH 9:00-17:00) | English, Chinese, Korean | Multilingual | • | • | | АТМ | | | | | | | Keikyu railway tickets and SIM cards are available for sale |
| Trai | nsp | ort Facilities | | | | | | | | | | | | | | |
| 64 | 1 | Minato Mirai 21 Area | Yokohama Community Cycle (baybike 2-2, MinatoMirai, Nishi-ku, Yokohama Ta:045-664-6599 | | Japanese | • | | | | | | | | | | |
| 65 | 2 | Yamashita | Cyclopolitan Japan Kyowa Bldg 1F, 1-1-11, Kotobuki-cho, Naka-ku, Yokohama Te.045-228-3380 | English, Non- verbal tools | Multilingual | • | | | | | | | | | | |
| 66 | 3 | Park/Chinatown Area | DAIEI Taxi 210, Yamashita-cho, Naka-ku, Yokohama Ta.045-651-4051 | | | • | | | | | | | | | | |
| 67 | 4 | | Kanagawa Toshi Koutsu co.Ltd 7-41, Sakuragi-cho, Nishi-ku, Yokohama Te.045-319-0100 *closed on Saturdays, Sundays | | Japanese | • | | | | | | | | | | |
| 68 | 5 | Yokohama St. Area | Yokohama City Air Terminal (YCAT) 1F Sky Building, 2-19-12 Takashima, Nishi-Ku, Yokohama Tet.045-459-4800 | English | Japanese | • | • | | | | • | • | | | | Travelex at the 1st lobby, ATMs on 1st Floor at Sky Bldg |
| 69 | 6 | | Yokohama municipal subway yokohama customer service center B2, 1-9 Minamiwaiwai, Nishi-ku, Yokohama | | Japanese | • | | | | | | | | | | |
| 70 | 7 | Northern Yokohama Area | Yokohama municipal subway shin- yokohama customer service center 2-100 Shin-Yokohama, Kohoku-ku, Yokohama | | Japanese | • | | | | | | | | | | |
| 71 | 8 | Other Area | Asuka Kotsu Kanagawa Inc 18-1, Idogaya-shimocho, Minami-ku, Yokohama Ita U45-711-0008 | | Japanese | • | | | | | | | | | | |
| Oth | ers | | | | | | | | | | | | | | | |
| 72 | 1 | | PACIFICO Yokohama Exhibition Hall (Logistics Center) 1-1-1, MinatoMirai, Nishi-ku, Yokohama Iat.045-221-2155 | English, Non- verbal tools | Multilingual | • | • | pay service | | chargeable call | • | • | pay service | | • | |
| 73 | 2 | · Minato Mirai 21 | PACIFICO Yokohama Conference Center (Information Desk) 1-1-1, Minalo, Mirai, Nishi-ku, Yokohama Te.045-221-2155 | English, Non- verbal tools | Multilingual | • | • | pay service | • | chargeable call | • | • | pay service | • | • | |
| 74 | 3 | Area | Yokohama Bank MinatoMirai Branch MM Park Bldg 1F, 3-6-3, MinatoMirai, Nishi-ku, Yokohama Te.045-651-3710 *dosed on Saturdays, Sundays & Legal Holidays | | | • | | | ATM | | | | | | | |
| 75 | 4 | | Yokohama Kosodate(Child care) Information Spot "A-No-Ne" 4-3-1, Minato Mirai, Nishi-ku, Yokohama TeL045-662-4188 | | Japanese | • | | | ATM | chargeable call | | • | | • | | Staff available from 10:00- 12:00 (except for long holidays) |

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| 76 | 5 | Kannai/ Bashamichi/ | THE SPACE Kannai Capital Bldg 201 2-25, Bentendori, Naka ku, Yokohama Te.045-264-4888 *closed on Mondays (open if holiday) | English, French | | • | • | | | | | | | | | |
| 77 | 6 | Isezakcho Area | Hagoromocho Keihin Parking 2-7-2, Hagoromo-cho, Naka-ku, Yokohama I∎.045-681-5530 | | Japanese | • | | | | | | • | | | • | |
| 78 | 7 | Yamashita Park/Chinatown Area | Yamashita Koen Parking 279, Yamashita-cho, Naka-ku, Yokohama Ta.045-651-3721 | | | • | | | | | | • | | | • | |
| 79 | 8 | | TANAKAYA 11-1, daimachi, kanagawa-ku, Yokohama Ta.045-311-2621 | English | | • | | | | | | | | | | |
| 80 | 9 | Yokohama St. Area | Port Service Yokohama Station East Entrance Boarding Point 1-10, Kinko-cho, Kanagawa-ku, Yokohama Ta.045-453-7047 | | | • | | | | | | | | | | |
| 81 | 10 | | Yamato Transport Baggage Service in Vokohama Station 2-18-1, Takashima, Nishi-ku, Yokohama | English | Multilingual | • | | | | | | | | | | |